



torbram electric supply

### Accessibility Customer Feedback Form

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**TORBRAM ELECTRIC SUPPLY** appreciates your comments and feedback. It is our goal to provide exceptional accessible customer service.

Address of location:

\_\_\_\_\_

Date and time you were there:

Date: \_\_\_\_\_ Time: \_\_\_\_\_

What was your reason for calling or visiting our location?

\_\_\_\_\_

Did you receive accessible customer service?

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

How could we have made it easier for you to access our goods and services?

\_\_\_\_\_

\_\_\_\_\_

Would you like to be contacted? Y / N      Best time to contact you: \_\_\_\_\_

Contact information (optional):

Name: \_\_\_\_\_ Day Phone Number: \_\_\_\_\_

Email: \_\_\_\_\_ Evening Phone Number: \_\_\_\_\_

Address: \_\_\_\_\_

Your personal information will only be used to respond to your feedback. If you would like more information about the use of your personal information, please contact our Human Resources department by phone at 905-495-0535 or via email at [humanresources@torbramelectric.com](mailto:humanresources@torbramelectric.com)

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For company use only: Date of follow up: \_\_\_\_\_ Name of person following up: \_\_\_\_\_

Action Taken: \_\_\_\_\_

Customer Satisfied? (Circle)    Yes    No    Somewhat