



Safety notice



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Dear Customer,

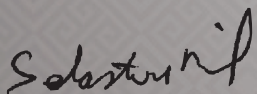
Ouellet Canada wants to inform you that a Disconnection Advisory has been issued by Canada's leading manufacturers of portable heating units and economical unit heaters, **manufactured before April 2016**. This safety notice is the result of a consultation between the 4 companies listed in the **Industry Safety Notice, mentioned above**.

In certain conditions, the heating elements in these products can produce electrical arcing, which poses a safety risk. To ensure the associated risk of fire and injury is minimized as much as possible, please familiarize yourself with the documents mentioned above.

We assure you that the heating elements we use from April 2016 are completely safe.

Ouellet Canada makes every effort to manufacture and distribute the safest products on the market.

Please share this notice with anyone who may be affected by disconnection of these products.



Sébastien Richard
Engineering, Marketing and Quality Insurance Manager